

# The key to successful implementation of risk management solution at Securrency International

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The successful implementation of risk management software requires an understanding of risk matched with a flexible software solution and an effective implementation procedure.

Methodware has been working closely with Securrency International Pty Ltd, the world leader in secure polymer substrate technology, over the past few months in order to successfully implement ERA, Methodware's flagship risk management software solution. Headquartered in Melbourne, Securrency have clear, well-documented business processes and risk and compliance criteria which have facilitated the implementation of the software. This process was further aided by the full support of the both the IT and management teams.

It is important that software solutions fit the individual needs of each organisation. Fiona Tran, Risk Management Co-ordinator for Securrency International, found ERA to be "*a high quality risk management and compliance software due to its flexibility and ease of customisation to meet Securrency International's risk management, compliance and specific business requirements.*" She goes on to say, "*The software is also highly compatible with our existing IT systems, networks and architecture which reduced the configuration and implementation time significantly.*"

Another key to successful implementation is building a close working relationship with the client. Tarn Kajohnwongsatit, Methodware's Software Implementation Manager for Australia, was frequently on site during the implementation to train key users and customise the model to the client's needs. According to Fiona Tran, "*Tarn has invested the time to understand Securrency International's business processes and expectations in order to deliver the best solutions possible.*"

For further information about Enterprise Risk Assessor click [here](#).

## More about Securrency

Securrency International produce unique polymer substrates which are used for high document security applications such as the printing of banknotes and other security documents. Securrency has branches in Melbourne, Australia and Queretaro, Mexico.